

## **Frequently Asked Questions-Selection Post**

### **Q. Issue related to Registration number and Password?**

A. Kindly advise candidate to first register in selection post then apply for the post.  
Candidate registration id for other exams like CGL, CHSL etc. is not valid for Selection Post.

### **Q. Issue related to “Forget Registration number and Password” Option?**

A. Kindly advise candidate to use 'Forget Registration or Password'. Mail with registration id and password sent to candidate's registered Mail ID. Candidate need to check registered mail id (Inbox and Spam Mail)

### **Q. Regarding Correction in application Form after submission?**

A. We are not authorized to change any application data after final submission.

### **Q. Status showing” Provisionally completed”?**

A. As per SSC Instructions, Application status will reflect as 'Provisionally accepted' once the candidate completes the application process.

### **Q. If candidate is unable to make payment online and getting error?**

A. Kindly advise candidate to generate offline challan and submit the fee in SBI.

### **Q. Can I edit my registration form?**

A. Yes, you can edit your registration form for 2 times from 'View/Edit Registration'. You cannot edit your registration form once you apply for an examination.

### **Q. I have submitted fee through offline bank challan. Now should I enter my transaction id and date of deposit in the application form?**

A. Wait for 3 working days. Your bank payment details will be updated automatically.

### **Q. I have deposited my fee in the bank through offline challan. But the status still shows pending. What should I do?**

A. Wait for 3 working days to reflect the fee status from the bank.

### **Q. How to do registration before Apply?**

A. First you have to complete your registration from 'Registration Part' then only you can apply for the examination.

**Q. Where I have to upload my photograph and signature?**

A. You have to upload your photograph and signature in the 'Registration Part'.

**Q. How do I reprint my offline bank challan if I have misplaced mine?**

A. Click on the 'Download Offline Challan' on the main page.

**Q. Can I generate my offline bank challan from the link given on the main page before completing Application Part?**

A. No, that link is only for reprinting purpose. To do so you have to complete the application process.

**Q. Clarification on "Ex-Serviceman Fee Condition"?**

A. Ex-Serviceman candidates need to choose fee option by their own. They can refer the exam notice to check fee exemption criteria.

**Q. Where can I check my application status from?**

A. Check your application status using the link provided on the main page. This link will display the list of post(s) with their status. Your application process will be considered complete if Application Status shows provisionally accepted.

**Q. I have completed the application process (including fee payment).I cannot find any link to download my application form pdf.**

A. Go to 'Apply/Print' enters your details. This link will display the list of post(s) and print button. Candidate can download their filled application form against their respective posts.

**Q. I am a fee exempted candidate. I have completed the application process. I cannot find any link to download my application form PDF.**

A. Go to 'Apply/Print' and enter your details. This link will display the list of post(s) and print button. Candidate can download their filled application form against their respective posts.

**Q. My online payment was unsuccessful. Can I generate offline challan to pay the fee?**

A. Yes you can go to 'Apply/Print', enter your details and you will be directed to fee section. Then choose the appropriate mode of payment.